



ENABLING GST COMPLIANCE TO THE ERP SOFTWARE OF SOUTH INDIA'S LARGEST TEA PLANTATION COMPANY

The customer wanted a highly skilled software team to assist them in transitioning their ERP system to the GST framework. Suyati assisted them with digitalization and made the transition smooth and easier

WHO IS OUR CLIENT?

The Kanan Devan Hills Plantations Company (P) Ltd. is the largest tea corporate in South India, with seven extensive tea gardens covering an area of 24000 hectares and 16 tea manufacturing units that produce about 22 million kilograms of tea annually. Having close to 12,000 employees, nearly all its employees are shareholders of this first ever employee owned plantation company in India.

WHY DID THE CLIENT APPROACH US?

On July 1st 2017, the Indian government very dramatically introduced the Goods and Services Tax (GST). By replacing the numerous indirect taxes with a unified tax for the country, the government intends to reshape the country's two trillion dollar economy.

Our customer had a clear idea of their business processes that needed re-alignment for GST and the associated technology architecture they needed to enable the compliance. They needed a highly experienced technical workforce to assist with their software engineering needs. The client approached Suyati to assist them in this regard.

WHAT WAS THE TASK IN HAND?

There are several modules which are impacted with the change to GST:

- » Procurement or Materials & Service modules
- » Sales or supply chain modules
- » Financial management modules

The client was running a customized high end ERP solution to manage their business process and wanted to manage the GST implementation compliance without causing any disruptions.

ANY CHALLENGES?

Understanding the nuances of GST and their specific compliance requirements were a challenge, but our client was well aware of the key processes that needed re-alignment. This benefited our technical team to map scenarios perfectly to processes.

SOLUTION HIGHLIGHT

With proper planning, our team executed this project in quick turnaround time and the customer is utmost satisfied.

THE ENGAGEMENT MODEL

Our client opted for the Dedicated Global Team (DGT) model, wherein our resources are offered at the client's disposal 24x7.

The core strength of the DGT model lies in the complete creative, technical and financial control it offers to the client over the team and the way the project is carried out. The model brings together the advantages of IT outsourcing, while wiping out its drawbacks.

- » This model reduces the operating costs
- » Boosts faster release time to market
- » Team dedicates more time as they exclusively work on the client's project

TEAM COMPOSITION

- » 2 Developers
- » 1 Business Analyst
- » 1 Project Manager

WHAT'S THE TECHNOLOGY DEPLOYED?

- » .NET Webforms

WHAT'S THE RESULT?

We provided the customer with the right blend of technical and managerial team to assist them in becoming GST compliant. Their business operations suffered no disruptions due to the technical upgrades carried out on their custom ERP software.

The client was able to smoothly integrate the latest tax compliance technology infrastructure to their already streamlined business process with minimal effort and with transparency.

Data migration is one big task which affects both master data and transaction data and requires extensive deployment of expert resources. To ensure unobstructed execution, the team was on the client's premises making the necessary maintenance and upgrades on the ERP system to make the system GST compliant.

THE WORKFLOW

Requirements for GST compliant ERP system

- » **Consolidation of tax compliance:** Necessary upgrade notes may need to be implemented to the ERP system to make it GST compliant.
- » **Aligning business process:** All processes related to taxation, inter-state stock transfers, subcontracting etc. will have to be aligned as per GST requirements.
- » **Scalable:** Besides being GST ready, it should be scalable and adaptable to any future financial changes.
- » **Document numbering:** Unique sequential numbering for outgoing GST invoices need to be configured as per the directives by tax authorities.
- » **Master data alterations:** Various master data related to price, accounts, materials, vendors, customers, etc., need to be updated.

- » **Update all documents to the new tax structure:** All forms, contracts, purchase orders, quotations, invoices, etc. will have to reflect the taxes based on the new regulatory requirements.
- » **Migrate open transactions:** Open transactions, such as contracts, purchase orders, and sales orders, and partial transactions need to be migrated to the new tax system.

TESTIMONIAL

“We appreciate the team Suyati for assisting us to effect suitable changes to the existing ERP software to make our system GST compliant in a short period. The dedication and agility of the team Suyati are worth mentioning. We will definitely consider Suyati for all our technology needs.”

Edwin S

Sr. Manager - IT
Kanan Devan Hill Plantations Company Pvt. Ltd



ABOUT SUYATI

Suyati is a fast-growing, digital transformation solutions company that helps you rebuild your customer experience for the digital consumer. We collaborate with businesses to strategize and implement impactful digital initiatives that position our clients ahead of the competition. We are digital-first and we focus on delivering digital transformation solutions that support your various engagement strategies. With our niche and rich expertise in a wide range of technologies and services- CMS, CRM, e-commerce, Cloud, IoT, Data Analytics, and Product Engineering- we help companies leverage their best on web/cloud/mobile platforms.

We enable you to create insights driven customer engagement across all touch points to build a unified marketing approach. Our custom technology solutions have been deployed successfully in companies across the globe, especially in the US, UK, Europe and Australia.



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